



November 13th, 2009

To Whom It May Concern:

This letter is written to express my complete satisfaction with the THRUST Eco-Delivery Bike in helping us develop a more cost effective, fun and environmentally friendly method to deliver food to our customers.

Since we started using the THRUST Eco-Delivery Bike we have been able to avoid traffic and parking issues in our crowded beach town. Unlike a car, the bike can ride up to the customer's door which saves time and money. In addition, having the bike means we do not have to reimburse drivers for fuel expense, and that adds to our revenue.

Eco-Delivery Bike marketing has helped draw attention to our business and increase sales. Whether on a delivery or parked outside our store, the illuminated graphics and unique look make the THRUST Eco-Delivery Bike a valuable marketing tool. The bike improves our delivery image as a "green" alternative to cars since it creates zero emissions or pollution.

The response to the bike from our employees has been very positive. The drivers enjoy riding the bike and prefer it to taking their own cars. The large storage compartments allow them to easily take multiple deliveries. Hiring is much easier since we are able to hire anyone as young as 16 years old to deliver food without a license, registration or insurance.

Service and Support for the THRUST Eco-Delivery Bike has been great. THRUST has been very quick to respond to any questions or ideas we might have on the Eco-Delivery Bike program that can further benefit our business.

In summary, the THRUST Eco-Delivery Bike has improved our operation by allowing us to decrease delivery times, increase revenue, help the environment and have fun doing it!

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